

# HOTEL ST.GEORG

Einsiedeln.Schweiz.

## GUEST ABC

Dear guests,

Here is all the general information about our hotel. Do you have any other questions? Our front desk is here to help!

### A

#### ADAPTER

You can borrow them from the front desk.

#### ALLERGIES

Please let us know if you have any allergies or incompatibilities, so we can take them into consideration from the beginning and ensure a smooth stay.

#### ARRIVAL

Check-in from 15:00 to 22:30.

Opening times front desk: 06:30 to 22:30. You want to arrive outside these times? Please let us know ahead of time.

Your room key will wait for you in the key safe in the entrance.

### B

#### BANK/ATM

The nearest ATM (Credit Suisse) is located at the Tourist Office Einsiedeln directly opposite the hotel.

#### BICYCLE

A bike repair kit including pump is available free of charge. Please contact the front desk.

#### BREAKFAST

Our regional and generous breakfast is served from 07:00 to 11:30 in the "Einsiedelei".

You have not booked breakfast yet? No problem – you can book it directly at the hotel for CHF 18.00 per person.

### C

#### CREDIT CARDS

We accept Visa, Eurocard/Mastercard, Postcard, Amex and Maestro.

## **D**

### **DEPARTURE**

By 12:00 pm.

### **DOCTOR**

If you need a doctor please contact the front desk or call the following number: +41 55 418 51 11. In case of emergency dial 144.

## **E**

### **EMERGENCY NUMBERS**

Front desk	100
Police	117
Fire brigade	118
Ambulance	144

### **ENTRANCE**

The main entrance to the hotel is locked from 22:30 to 06:30. You can open the door with your key card.

### **EXCURSIONS**

Tips, brochures, city maps as well as ski and hiking maps are available at the front desk. Here we can also help you organise any excursions. And the Tourist Office Einsiedeln is located directly opposite the hotel.

### **EXTRAS**

Additional pillows, blankets and towels are available on request. Please contact the front desk.

## **F**

### **FIRE**

In case of fire please contact the front desk immediately on extension 100. A map of the emergency exits is posted on your room door. In case of fire do not use the lift. Make your way immediately to the emergency assembly point near the tourist office opposite the hotel.

### **FOOD**

We have a little honesty bar, located in the "Einsiedelei" with self-service where our guests can purchase sweet and savoury snacks and beverages. If you would like to eat in a restaurant we can recommend our neighbour, the Restaurant St. Georg. Or would you like to try one of the many delicious restaurants in the town or the surroundings? Please contact the front desk.

## **FRONT DESK**

This is manned from 06:30 to 22:30. Would you like to leave before 06:30? We'd appreciate it if you could settle your bill the night before.

## **G**

### **GUEST FEEDBACK**

We'd appreciate your comments on Google, TripAdvisor and/or Booking. Do share your experiences and recommend us to others. Thank you very much.

## **I**

### **INTERNET / WLAN**

You receive the password at the front desk.

### **IRON / IRONING BOARD**

Both are available at the front desk.

## **M**

### **MAIL**

Stamps are available at the front desk. You can drop off your mail there and we will send it for you.

## **P**

### **PARKING**

Parking is available in the Abbey car park "Brüel" at a fee of CHF 12.00 per day (approx. 100m from the hotel). These special tickets are available at the front desk. We recommend to drive up to the hotel in the first instance and to unload the luggage. On the abbey square parking is available free of charge from 19:00 to 07:00.

### **PETS**

Your four-legged friends are welcome. We charge CHF 12.00 per dog and night.

### **PHARMACY**

Medbase Pharmacy Einsiedeln Engel, Hauptstrasse 81, 8840 Einsiedeln (opposite the hotel). Tel. +41 55 418 81 41

## **S**

### **SMOKING**

Smoking is not permitted anywhere in the hotel.

## T

### TAXI

Including airport taxis and courier services.

ABC Station Taxi +41 55 412 51 61

Regio Taxi +41 76 413 01 26

André Taxi +41 76 572 77 77

### TELEPHONE

For an outside line please dial «0» first. To call another room simply dial their room number. Phone calls within Switzerland are free of charge.

### TV/RADIO

The TV in your room receives over 130 TV stations from around the world, a big part of these in HD. You can check the listings via the TV Guide button. You can also receive a large number of radio stations via the TV.

## W

### WELLNESS

Our free wellness area with sauna and steam room is open from 10:00 to 21:00. You can rent a bathrobe at the front desk for a fee of CHF 7.00. Thank you for your understanding that we do not use disposable slippers for environmental reasons. In summer months, we are more than happy to heat the sauna upon request. Kindly let us know 30 minutes in advance if you wish to use the sauna.