

GUEST ABC

Dear Guests

Here you will find all the information you need about our hotel. Do you have any questions? Our reception team will be happy to help.

WHERE TO FIND WHAT / THE MOST IMPORTANT THINGS IN AN OVERVIEW

Ground floor

- RECEPTION
We are available from 07:00 to 22:30
- EINSIEDELEI
 - from 07:00 to 11:30 breakfast is served here.
 - it is also our lounge / living room / café
- RESTAURANT ST.GEORG
 - open Tue - Sun from 10:00 to 14:00 and 17:30 to 21:30

1st floor

- WELLNESS
 - open from 10:00 to 21:00
 - admission with room card, 16 years and over.

2nd floor

- WÄSCHEREI / LAUNDRY
 - open from 08:00 to 21:00
 - please ask for the key at reception
- MASSAGE
 - open by appointment

Lower floor

- BIKE AND SKI STORAGE
 - Please ask for the key at reception

IMPORTANT: Please always keep your room card with you. We reserve the right to charge you CHF 50 for the cost of Securitas services in the event of a self-inflicted lockout.

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A

ADAPTERS

These can be borrowed at reception.

ALLERGIES

Please let us know if you have any allergies or intolerances before you arrive. This way we can take this into account for breakfast and ensure a smooth stay.

ARRIVAL

The room is available from 3pm on the day of arrival.

Please note that the hotel entrance is only open until 22:30. If you are arriving outside these hours, please contact us in advance. We will be happy to leave your room key in the key safe at the entrance.

ATM

The nearest ATM (Credit Suisse) is located at the Einsiedeln tourist office, directly opposite the hotel.

B

BIKE

We offer a free lockable bicycle shed for your bike. A bike repair kit with pump and washing station are available.

BREAKFAST

We serve our regional breakfast buffet with Einsiedeln specialties from 07.00 to 11.30 a.m. in our "Einsiedelei". You haven't booked breakfast yet? No problem - you can also book directly on site for CHF 19.00 per person.

C

CREDIT CARDS

We accept Visa, Eurocard/Mastercard, Postcard, Amexco, Maestro, Twint.

D

DEPARTURE

The room will be at your disposal until 12 noon on the day of your departure.

DOCTOR

If you need a doctor, please contact the reception or the hospital in Einsiedeln: +41 55 418 51 11. In an emergency, dial 144.

DRINKS

A small selection of drinks and snacks are available at reception.

E

EINSIEDELEI

Breakfast is served in the "Einsiedelei" from 07.00 to 11.30. It is also a place where you can spend the whole day reading, knitting, and drinking coffee.

EMERGENCY NUMBERS

Reception	100
Police	117
Fire department	118
Paramedic / Ambulance	144

EXCURSIONS

Tips, brochures, city maps, ski and hiking maps are available at reception. They can also help you organize excursions. The Einsiedeln Tourist Office is also located directly opposite the hotel.

EXTRAS

Extra pillows, blankets, and towels available on request. Please contact reception.

F

FIRE

In the event of a fire, please call reception immediately on 100 or the fire brigade at night on 118. You will find a description of the escape route on the escape plan on your room door. Do not use the lift in case of fire. Go as quickly as possible to the assembly point at the tourist office opposite the hotel.

G

GUEST FEEDBACK

We would be very grateful for a review on Google / TripAdvisor etc. Please share your experience and recommend us to others. Thank you very much.

H

HOTEL ACCESS

The hotel entrance is closed from 22.30 to 06.30. During this time, you can open the hotel entrance with your room card. Please always keep your room card with you. In the event of a lockout for which you are responsible, we reserve the right to charge you CHF 50 for the cost of Securitas intervention.

I

IRON / IRON BOARD

Both are available to you free of charge in our laundry room.

L

LAUNDRY

In our laundry you will find a washing machine and a tumble dryer for your small laundry / sportswear. Detergent tabs are available at reception for CHF 6.50 per tab/wash.

Laundry nets are also available at reception if you wish to share a load with colleagues.

You will also find an iron and ironing board as well as a washbasin/brushes/paper etc. for cleaning and drying your sports and hiking shoes.

M

MASSAGES

Treat yourself to a massage during your stay. We are happy to take bookings in advance of your stay. Our masseuses offer a wide range of massages.

The massage room is located on the 2nd floor.

MAIL

Stamps are available for you at reception. You can also hand in your post here. We will take care of the dispatch.

P

PARKING

Parking is available in the nearby Brühl Abbey car park for CHF 12.00 per day. These special tickets are available from reception. We recommend that you first drive to the hotel and unload your luggage. Free parking is available on the monastery square between 19.00 and 07.00.

PETS

Your four-legged friend is very welcome. We charge CHF 12.00 per pet per night, excluding food. Please understand that your pet is not allowed in the Einsiedelei during breakfast.

PHARMACY

Medbase Apotheke Einsiedeln Engel, Hauptstrasse 81, 8840 Einsiedeln (opposite the hotel). Tel. +41 55 418 81 41

R

RECEPTION

It is manned from 07.00 to 22.30. Would you like to leave before 07.00? We would be grateful if you could settle your bill the evening before.

RESTAURANT ST.GEORG

We are happy to reserve a table for you at our neighbouring restaurant, St. Georg. As a hotel guest you will receive a 10% discount on à la carte meals.

Access to the restaurant is either through our hermitage or from the main road..

S

SAFE

In the wardrobe in your room, you will find a safe for your valuables.

SMOKING

Smoking is prohibited throughout the hotel. Should we discover that smoking has taken place in a hotel room in spite of this, we reserve the right to charge for the full cleaning of the room. The only smoking area and large ashtray is outside the hotel entrance.

T

TAXI

Includes airport taxi and courier services.

ABC Bahnhof Taxi +41 55 412 51 61

Regio Taxi +41 76 413 01 26

André Taxi +41 76 572 77 77

TELEPHON

To make an external call, first dial 0. Calls within Switzerland are free of charge. To call another room, dial the room number directly.

TV/RADIO

Your room TV receives over 130 international channels, many in HD. The TV Guide button allows you to view the TV schedule. You can also receive a wide range of radio stations through the TV.

W

WELLNESS

Our wellness area with sauna, steam bath, showers and benches is open from 10.00 - 21.00.

Admission from 16 years.

A bathrobe can be hired from reception for CHF 7.00.

Please understand that we do not use disposable slippers for environmental reasons. We also heat the sauna only when needed. Please let us know at least 30 minutes in advance.

WIFI

You have free WIFI access throughout the hotel. Scan the QR code and start surfing or connect to the Hotel St. Georg network, password: Kloster8840



We wish you a wonderful stay in Einsiedeln.

The St.Georg team